

**For Sage Owners Outside Of The USA Please Follow The Instructions Below:**

Please be aware that international customers are charged for the actual shipping and insurance costs from the USA and are responsible for any and all related customs and duty charges. You may be able to avoid the shipping and insurance costs by utilizing a Sage Dealer in your country.

To locate a Sage Dealer near you please visit our website. Go to [www.sageflyfish.com](http://www.sageflyfish.com) and select Dealer Directory under Where To Buy.

Please follow the instructions below to send your warranty request directly to Sage:

To Replace The Tip Section – Please send 4 - 6 inches from the bottom up of the female ferrule.

To Replace The Middle Sections (3, 4 & 5 piece rods/blanks)

Please send 4 - 6 inches from the bottom up of the female ferrule AND 4 - 6 inches from the top down of the male ferrule from the same section. We must have both the male ferrule and the female ferrule from middle sections in order to obtain a proper ferrule fit.

To Replace The Butt Section (Handle Section)

Please send 4 - 6 inches from the top down of the male ferrule AND the section of the rod or blank with the Sage Logo. You may break off the handle above the cork and send the printed part of the rod or blank showing the model number and serial number. We must have the male ferrule and the Sage Logo to replace the butt section.

Please indicate which section(s) are broken so that we may identify the ferrule.  
Starting at the Tip Top count down from the tip:

For 2 piece rods/blanks  
Tip Section  
Butt Section (Handle)

For 3 piece rods/blanks  
Tip Section  
2<sup>nd</sup> Section  
Butt Section (Handle)

For 4 piece rods/blanks  
Tip Section  
2<sup>nd</sup> Section  
3<sup>rd</sup> Section  
Butt Section (Handle)

For 5 piece rods/blanks  
Tip section  
2<sup>nd</sup> Section  
3<sup>rd</sup> Section  
4<sup>th</sup> Section  
Butt Section (Handle)

Package all of the appropriate ferrules and logos for your warranty repair in a well padded envelope or a box so that the ferrules are not damaged during shipping.

If you wish, you may send the entire rod to Sage, including the broken pieces.

Please include a note to Sage with your ferrule, rod, or reel with the following information:

1. Name, shipping address, phone number and email address (if available), as well as a brief explanation of the rod or blank broke and/or the nature of the problem.
2. Indicate in your note the model of your rod or blank as written near the Sage Logo. Please indicate the serial number. The serial number is located on the reverse side of the Sage Logo and is written in black ink. It will be a letter followed by 4 or 5 numbers.
3. To cover return shipping and insurance, please include your credit card number and expiration date. For your convenience, we accept VISA, MasterCard or AMEX.
4. Send your Sage Product to:

Sage Manufacturing  
Attention: Repair Department  
8500 NE Day Rd  
Bainbridge Island, WA 98110  
USA

5. Should you have any further questions, please contact a Sage Repair Department Customer Service Representative between the hours of 6:30AM – 5:00PM Pacific Time, Monday – Friday

Phone: 206-780-8798  
Fax: 206-842-6830  
Repair Department Email: [repair@sageflyfish.com](mailto:repair@sageflyfish.com)  
[www.sageflyfish.com](http://www.sageflyfish.com)